

Customer Service 1-800-345-7462 Ext 1270  
FAX 412-828-3775  
[www.simaproducts.com](http://www.simaproducts.com)  
Monday-Friday 8:00 am 5:00 pm, EST

**PROBLEM WITH YOUR PRODUCT?**

We want you to be 100% satisfied with every product that you purchase from Sima Products Corporation. If you have a problem with your product, please call us at the above number. If your product needs to be returned, please fill out the form below and return it to us with the unit and a copy of your proof of purchase. Pack the unit securely to prevent damage in transit. If possible, use the original packing material. **Ship prepaid and insured by way of a traceable carrier, such as United Parcel Service (UPS), Federal Express (FED-EX) or First Class Mail. Sima is not responsible for products shipped uninsured. Sima does not refund shipping charges.**

**Sima Products Corporation  
Attn: Customer Service  
140 Pennsylvania Ave  
Bldg # 5  
Oakmont, Pa 15139**

**Name:** \_\_\_\_\_

**Street address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Daytime Telephone:** (    ) \_\_\_\_\_

**Model #:** \_\_\_\_\_ **QTY:** \_\_\_\_\_

**Reason for return:** \_\_\_\_\_

\_\_\_\_\_